# **International Festival Weekend June 2019 Survey**

1. Did you have guests staying in your accommodation who came purposely for "Abode on the Rock"?

A	nswer Choices	Response Percent	
1	Yes	100.00%	
2	No	0.00%	

### 2. If YES did you know that these guests were actually coming for "Abode on the Rock"?

A	Answer Choices			
1	Yes	3.	84.29%	
2	No	6	5.71%	

### 3. How did these guests book your accommodation?

1Through an on-line booking portalImage: Constraint on the booking2Through facebookImage: Constraint on the booking3Directly with you through internetImage: Constraint on the booking	74.29%   8.57%   11.43%
3 Directly with you through	
	11 43%
	11.1070
4 Through a tourism operator	20.00%
5 Other (please specify):	5.71%

### 3. How did these guests book your accommodation?

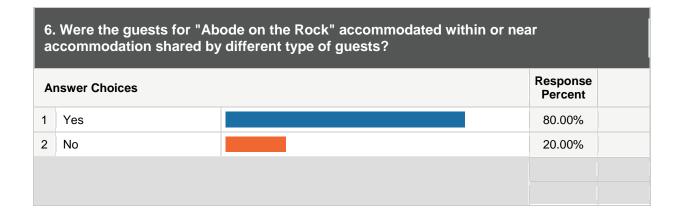
1	18/06/2019 13:28 PM ID: 119838502	Multiple - both through portals and direct.
2	18/06/2019 14:01 PM ID: 119843061	Booking.com & Airbnb

### 4. How many of these guests were staying in your accommodation?

A	nswer Choices	Response Percent	
1	Between 2 and 4		22.86%
2	Between 5 and 8		31.43%
3	Between 9 and 12		11.43%
4	Between 13 and 17		5.71%
5	Between 18 and over		28.57%

### 5. How can you describe the behavior of these guests?

Answer Choices	Response Percent
Very Bad	37.14%
2 Rowdy	31.43%
Noisy	37.14%
Disruptive	28.57%
5 Disorderly	28.57%
Wild	25.71%
Normal	28.57%



# 7. If YES did you receive any complaints from the other guests?

Answer Choices			
1	Yes	51.43%	
2	No	48.57%	

8.	8. If YES how did you settle the complaints?						
An	Answer Choices Response Percent						
1	An	nicably		28.57%			
2	2 Through a form of compensation		compensation	39.29%			
3 Other (please specify):		ify):	39.29%				
Ot	Other (please specify): (11)						
	1	18/06/2019 11:03 AM ID: 119814328	no complaints				
	2	18/06/2019 11:13 AM ID: 119816300	no complaints				
	3	18/06/2019 11:17 AM ID: 119817031	We moved their house				

### 8. If YES how did you settle the complaints?

4	18/06/2019 11:23 AM ID: 119817434	There were no complaints. It was a breath of fresh air seeing all the young people in Gozo. Why do you do a survey with the aim of finding complaints about this party? You cannot even complete the survey because all questions require an answer and if one had no problems with these guests there are answers which are not applicable
5	18/06/2019 11:33 AM ID: 119819643	Repeated, for sure they will not return
6	18/06/2019 13:13 PM ID: 119836605	none
7	18/06/2019 13:19 PM ID: 119836953	This is not applicable. However, I want to put forward a suggestion here because there was nowhere else to do so, owners should be advised of what is going on, both for positive means as well as for negative ones, that is to be warned about such activities. Thank you.
8	18/06/2019 14:31 PM ID: 119849584	No settlement required
9	18/06/2019 14:36 PM ID: 119849321	no 7 was no
10	21/06/2019 11:44 AM ID: 120142136	not applicable
11	21/06/2019 15:18 PM ID: 120167177	

## 9. What value do you give to the compensation given to your guests who complained?

ł	answer Choices	esponse Percent
1	Less than €100	50.00%
2	Between €100 and €300	20.00%
3	Between €300 and €500	10.00%
4	More than €500	6.67%
5	None	13.33%

# I. Will you accommodate again such guests in the future? Response Percent 1 Yes 28.57%</t

	11. Do you believe that Gozo should be marketed and promoted for such International Festivals?						
A	Answer Choices						
1	Yes		22.86%				
2	No		77.14%				