

Constraints of the Tourism Sector on Gozo-Summer 2022

1. TYPE OF ESTABLISHMENT			
Answer Choices			Response Percent
1	HOTEL		12.12%
2	BOUTIQUE HOTEL		3.03%
3	GUESTHOUSE		0.00%
4	B & B		6.06%
5	SELF CATERING FARMHOUSE		18.18%
6	SELF CATERING APARTMENT		3.03%
7	SELF CATERING VILLA		6.06%
8	REAL ESTATE		3.03%
9	DIVING		9.09%
10	RESTAURANT		21.21%
11	TOURISM CONSULTANCY		3.03%
12	TOURIST ATTRACTION		0.00%
13	TRANSPORT		6.06%
14	TRAVEL AGENCY/DMC		0.00%
15	Other (please specify):		9.09%
Other (please specify): (3)			
1	26/07/2022 10:06 AM ID: 196331486	Activities provider	
2	26/07/2022 13:16 PM ID: 196348681	TOUR OPERATOR	
3	27/07/2022 09:17 AM ID: 196393113	Ta Fanal / Ta Frenc - 52 Apartments	

2. Shortage of Employees What of the following would you propose to mitigate the shortage of staff in the tourism sector on Gozo?

Answer Choices			Response Percent
1	Stop the unnecessary employment in the public sector and the community worker scheme		66.67%
2	Offer favourable tax incentives for employees in the tourism sector		63.64%
3	Grant schemes for tourism establishments to train their work force in English language, local history and regulations		27.27%
4	Revamp the ITS School in Qala to attract more students to follow courses there		36.36%
5	Fast track the applications for work permits/visas for foreign workers		54.55%
Any other proposals (4)			
1	27/07/2022 16:31 PM ID: 196426878	Encourage sixth form students to experience the communication skills with customers that is a necessary in any job they will be involved later in their career. Also a good wage should be offered by the employer to attract them.	
2	27/07/2022 16:32 PM ID: 196426910	Encourage sixth form students to experience the communication skills with customers that is a necessary in any job they will be involved later in their career. Also a good wage should be offered by the employer to attract them	
3	28/07/2022 09:01 AM ID: 196464745	Introduce hospitality studies early in schools	
4	31/07/2022 08:35 AM ID: 196724175	Allow pensioners to work when they start receiving their pension.	

3. Parking issues - Is your establishment facing parking problems in its vicinity for its clientele?

Answer Choices			Response Percent
1	YES		45.16%
2	NO		54.84%

3. Parking issues - Is your establishment facing parking problems in its vicinity for its clientele?

Which Locality (16)

1	26/07/2022 08:24 AM ID: 196324999	Xaghra
2	26/07/2022 08:36 AM ID: 196325550	Victoria
3	26/07/2022 08:42 AM ID: 196325921	Marsalforn
4	26/07/2022 08:54 AM ID: 196326518	Victoria
5	26/07/2022 09:08 AM ID: 196327353	Marsalforn
6	26/07/2022 10:06 AM ID: 196331486	Hondoq Bay is a nightmare on daily basis
7	26/07/2022 10:40 AM ID: 196334153	Mgarr
8	26/07/2022 11:47 AM ID: 196340765	Xaghra gozo
9	26/07/2022 12:05 PM ID: 196342735	Marsalforn
10	26/07/2022 13:16 PM ID: 196348681	While on tour - Victoria
11	26/07/2022 14:59 PM ID: 196357362	Xlendi
12	27/07/2022 12:42 PM ID: 196408682	Victoria
13	27/07/2022 15:05 PM ID: 196419649	Victoria
14	28/07/2022 09:01 AM ID: 196464745	Ghajnsielem
15	31/07/2022 08:35 AM ID: 196724175	N/A

3. Parking issues - Is your establishment facing parking problems in its vicinity for its clientele?

16	31/07/2022 14:13 PM ID: 196746200	Xewkija
----	-----------------------------------------	---------

4. Security - Do you think that the locality from where your establishment is operating is facing security and law enforcement issues?

Answer Choices		Response Percent
1	YES	25.81%
2	NO	74.19%

Which Locality (12)

1	26/07/2022 08:36 AM ID: 196325550	Victoria
2	26/07/2022 08:54 AM ID: 196326518	Victoria
3	26/07/2022 09:08 AM ID: 196327353	Marsalforn
4	26/07/2022 11:47 AM ID: 196340765	Xaghra gozo
5	26/07/2022 12:05 PM ID: 196342735	Marsalforn
6	26/07/2022 12:40 PM ID: 196345827	Marsalforn Gozo
7	26/07/2022 13:16 PM ID: 196348681	Marsalforn
8	26/07/2022 14:59 PM ID: 196357362	Xlendi
9	27/07/2022 09:09 AM ID: 196392600	Xlendi
10	27/07/2022 12:42 PM ID: 196408682	RABt

4. Security - Do you think that the locality from where your establishment is operating is facing security and law enforcement issues?

11	28/07/2022 09:01 AM ID: 196464745	Ghajnsielem
12	31/07/2022 08:35 AM ID: 196724175	All localities need more supervision and for Tourists to obey the local laws.

5. Development - Do you think that really and truly Gozo is losing its charm and characteristics due to over development?

Answer Choices		Response Percent
1	YES	100.00%
2	NO	0.00%

6. Development - If you answered yes do you believe that this reason might lead to less tourists (both local and foreign) from visiting Gozo?

Answer Choices		Response Percent
1	YES	90.91%
2	NO	9.09%





Your comments (13)

1	26/07/2022 08:24 AM ID: 196324999	Tourists come to Gozo for its nature and less traffic than Malta. If we keep on building, they will stop coming & opt to go to other countries.
2	26/07/2022 08:31 AM ID: 196325304	We need to stop this monster's building because Gozo and Malta is losing the character of one's we had
3	26/07/2022 10:06 AM ID: 196331486	Over development in ODZ and UCA is blatant and tourists as well as locals stop coming for that reason. As an established foreigner in Gozo , I have reorganised my Gozo business to be able to work remotely and get out of Gozo Sad reality :-)
4	26/07/2022 11:47 AM ID: 196340765	Les touristes recherchent la nature le silence et le calme !




6. Development - If you answered yes do you believe that this reason might lead to less tourists (both local and foreign) from visiting Gozo?

5	26/07/2022 12:05 PM ID: 196342735	Even with the stop of extraction work, it's very loud every single day with construction work and a lot of dust.
6	26/07/2022 12:08 PM ID: 196342933	Many are already cancelling, the place is becoming shabby and dirty, with real estate development all around and construction noise and dust, most of the tourists that come will not come here again, lots of other cleaner cheaper and relaxing places to go to, not the Maltese islands
7	26/07/2022 12:40 PM ID: 196345827	It will increase residents but decrease visitors who wish to experience it's charm
8	26/07/2022 13:59 PM ID: 196352134	Due to over development the dynamics of the villages are changing and the population is being concentrated on smaller areas leading to over usage of resources like water and electricity supply, parking and sewage apart from the noise by the construction workers and road closure.
9	27/07/2022 09:09 AM ID: 196392600	The moment Gozo becomes an extension of Malta, it will be the moment of collapse of the Tourism Industry in Gozo. We have to be different, that's why people come to Gozo.
10	27/07/2022 09:17 AM ID: 196393113	The better quality Tourist will definitely be effected
11	27/07/2022 16:31 PM ID: 196426878	Stop building 6 story flats, concentrate on character houses
12	27/07/2022 16:32 PM ID: 196426910	Stop building 6 story flats, concentrate on character houses
13	31/07/2022 08:35 AM ID: 196724175	The Island needs to be better maintained. In the past, the Maltese were amazed at how the Gozitans looked after Gozo, and now it is the opposite.

7. Touristic Product of Gozo What is your opinion about the general touristic product of Gozo?

Answer Choices		Response Percent
1	The Island needs a general clean up	 62.50%
2	The continuous maintenance of public places, playing fields and gardens	 65.63%
3	A whole construction site with cranes as the new landmark of Gozo	 65.63%
4	Unfinished projects that give a shabby look about the destination	 81.25%

7. Touristic Product of Gozo What is your opinion about the general touristic product of Gozo?

5	An impression of a disorganised and chaotic destination		62.50%	
6	No enforcement whatsoever		62.50%	
7	Lack of adequate road signage		34.38%	

What else is effecting negatively Gozo (14)

1	26/07/2022 08:24 AM ID: 196324999	Roadworks that are not finished.
2	26/07/2022 08:54 AM ID: 196326518	Education of people which are settling in Gozo such as in Xlendi, Marsalforn and where is cheaper to rent.
3	26/07/2022 10:06 AM ID: 196331486	Too late. Gozo should be a petrol / diesel car free island. As a business / resident here I am on solar panels and move on electric vehicles. 100% self sufficient. 35000 inhabitants and 40000 cars..... something is fundamentally wrong and sadly it is too late to change :-)
4	26/07/2022 10:40 AM ID: 196334153	Local front liners to enhance the Gozitan Charm
5	26/07/2022 11:47 AM ID: 196340765	Bruit
6	26/07/2022 12:40 PM ID: 196345827	Locals can be quite rude, particularly elderly. And have very little care for their environment. Happily throwing waste into unused lots which I have personally witnessed multiple times.
7	26/07/2022 13:59 PM ID: 196352134	We need to move away from the success of the Gozo tourist product in terms of numbers. Day trippers who spend only a few hours on Gozo cannot be considered as tourists. they are merely using up resources without contributing and so are a liability, occupying Victoria centre and depriving other 'proper' visitors from enjoying Gozo to the full because Ramla and Victoria are always busy. It's about time we start thinking about the tourist experience and not numbers. Quality not quantity. Extremely large groups visiting for a few hours should be braked.
8	27/07/2022 09:06 AM ID: 196392460	No adequate signage indicating alternative roads where there is road construction. Traffic jams in Victoria during the day. Dwejra square needs to be reorganized.
9	27/07/2022 09:12 AM ID: 196392801	Coming out of the ferry one can still notice adverting banners/boards of activities held months and years ago.
10	27/07/2022 09:17 AM ID: 196393113	Not only cranes but also a large number of unfinished roads!
11	27/07/2022 13:28 PM ID: 196411916	- State of roads is miserable - nothing reflects quality...

7. Touristic Product of Gozo What is your opinion about the general touristic product of Gozo?

12	27/07/2022 16:31 PM ID: 196426878	we need some make up , example like the visit of the Pope,, like patching of some disastrous roads, we all have to contribute and do our part, not like no one cares outside his door
13	27/07/2022 16:32 PM ID: 196426910	we need some make up , example like the visit of the Pope,, like patching of some disastrous roads, we all have to contribute and do our part, not like no one cares outside his door
14	28/07/2022 09:01 AM ID: 196464745	Police and TMA should enforce the laws and regulations relating to noise pollution produced by motor vehicles

8. Touristic Product Do you feel that your own establishment needs to be upgraded to meet the current tourists' expectations?

Answer Choices		Response Percent
1	YES	54.84%
2	NO	45.16%

9. Touristic Product If yes financially are you in a position to effect the required upgrades and renovations ?

Answer Choices		Response Percent
1	YES	5.00%
2	NO	95.00%

10. Increase in costs - Which of the following operating costs were the most impacted by increases?

Answer Choices		Response Percent
1	Food	48.48%
2	Beverages	24.24%
3	Transport	21.21%

10. Increase in costs - Which of the following operating costs were the most impacted by increases?

4	Energy		30.30%
5	Cleaning		48.48%
6	Wages		69.70%
7	Financial costs		39.39%
8	Repairs and renewals		57.58%
9	Other (please specify):		3.03%

Other (please specify): (1)

1	31/07/2022 08:35 AM ID: 196724175	Our establishments need EU funds to be helped to invest as we did 10 years ago.
---	-----------------------------------------	---------------------------------------------------------------------------------

11. Increase in costs Due to the increases in operating costs did you adjust your selling prices/rates to reflect these increases

Answer Choices		Response Percent
1	YES	
2	NO	

12. Local Produce - If food and beverages are being served by your establishment do you feature on your menus and wine lists local food/ingredients and wines?

Answer Choices		Response Percent
1	YES	
2	NO	0.00%
3		

If no give reason/s why (3)

12. Local Produce - If food and beverages are being served by your establishment do you feature on your menus and wine lists local food/ingredients and wines?

1	26/07/2022 12:05 PM ID: 196342735	don't serve beverages and food
2	26/07/2022 14:59 PM ID: 196357362	No food
3	27/07/2022 09:17 AM ID: 196393113	We only supply Accommodation